

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

APPLICATION OF ROBERT CEFAIL & ASSOCIATES )  
AMERICAN INMATE COMMUNICATIONS, INC., FOR ) CASE NO. 90-275  
A CERTIFICATE OF CONVENIENCE AND )  
NECESSITY TO PROVIDE INTEREXCHANGE )  
TELECOMMUNICATIONS SERVICES IN KENTUCKY )

O R D E R

IT IS ORDERED that Robert Cefail & Associates American Inmate Communications, Inc. ("American Inmate") shall file the Original and ten copies of the following information with the Commission, with a copy to all parties of record. The information requested herein is due no later than 30 days from the date of this Order.

1. Refer to ORIGINAL SHEET 1 of the proposed tariff. This sheet shall specifically state that the services will be provided only on an "interLATA" basis. Clarify and provide a revised tariff sheet.

2. Refer to Sections 2.6 and 2.7 of Original Sheet 9 of the proposed tariff. 807 KAR 5:006, Section 7, sets out the conditions under which a utility may charge a deposit as a guaranty to secure payment of bills. Such deposits are subject to interest pursuant to KRS 278.460, and the Commission's Order in Case No. 89-057.<sup>1</sup> The utility may require a deposit, but cannot

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<sup>1</sup> Case No. 89-057, Investigation Into the Customer Deposit Policy of Kentucky Power Company.

require advance payment of "estimated" charges. Provide a revised tariff sheet.

3. Refer to Section 2.9 of the ORIGINAL SHEET 9 of the proposed tariff, Rates for Operator Services. These rates are not consistent with rates shown in Section 4.7.1.A of the Original Sheet 15, nor are they consistent with the rates prescribed in Administrative Case No. 330<sup>2</sup> Orders. Reconcile these rates with Section 4.7.1.A and the Commission's Orders in the above-mentioned case and provide revised tariff sheets.

4. Refer to 2.9(8) and (9) of Original Sheet 9.1 of the proposed tariff. The Commission's Orders in Administrative Case No. 330 prohibit the utility from including any additional surcharges for operator services. References to charges which may be made by other parties (establishment) should be deleted.

5. Refer to Section 3.1 of the ORIGINAL SHEET 10 of the proposed tariff. This section shall expressly state that "customers will not be billed for uncompleted calls." Calls should be considered terminated when either party hangs up. Clarify and provide a revised tariff sheet.

6. Refer to your response to Item 29 of the October 11, 1990 Order. Clarify whether or not American Inmate proposes to provide "DEDICATED SERVICES," "INCOMING 800 SERVICE," and "TRAVEL SERVICE." Provide revised tariff sheets 11, 12, 13, and 14, consistent with this response.

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<sup>2</sup> Administrative Case No. 330, Policy and Procedures in the provision of Operator-Assisted Telecommunications Services.

7. Provide a clarified definite response to Item 32 of the October 11, 1990 Order consistent with your response to Item 4 of this instant Order.

8. Provide a clarified definite response to Item 33 of the October 11, 1990 Order.

9. Refer to Section 4.7.1.B. of the ORIGINAL SHEET 15 of the proposed tariff. These rates are not consistent with rates prescribed in the Administrative Case No. 330 Orders. The September 8, 1989 Order in Administrative Case No. 330 states in part that operator-assisted rates shall not exceed AT&T Communications of the South Central States, Inc.'s ("AT&T") maximum approved rates. Provide revised tariff sheets consistent with AT&T's rates. Also the Mileage Band provided in your November 27, 1990 addendum does not show the beginning and ending mileage in each band. Revise this matter too.

10. Refer to Section 4.7.2 of Original Sheet 15 of the proposed tariff. Administrative Case No. 330 is applicable to all operator-assisted telecommunications services and requires the same time-of-day discounts as those given by AT&T as a part of its operator services rate schedule. Provide a revised tariff sheet deleting references to undiscounted rates.

11. Refer to Section 4.8.1.A.1 (a & b) of the ORIGINAL SHEET 16 of the proposed tariff. Provide revised "Time of Day rates" consistent with rates prescribed in Administrative Case No. 330 Orders.

12. Refer to Section 4.8.1.A.1.c. of the ORIGINAL SHEET 16 of the proposed tariff. Provide a revised tariff sheet which includes holiday rates in accordance to Section A5.3.1.E. of AT&T's Tariff A.

13. Refer to Section 4.7 of your proposed tariff. This section shall include all the prohibition requirements regarding blocking/interception to competing carriers' operators and local exchange companies' operators tent card/sticker provision by aggregators. Provide revised tariff sheets which include these provisions.

14. Refer to response to Item 17 of the Commission's October 11, 1990 Order. Administrative Case No. 330 requires that operators identify the carrier to the end-user before any charges are incurred. American Inmate's response does not indicate such identification. Explain in detail how American Inmate intends to meet this requirement and provide a revised tariff sheet.

Done at Frankfort, Kentucky, this 22nd day of January, 1991.

PUBLIC SERVICE COMMISSION

  
For the Commission

ATTEST:

  
Executive Director